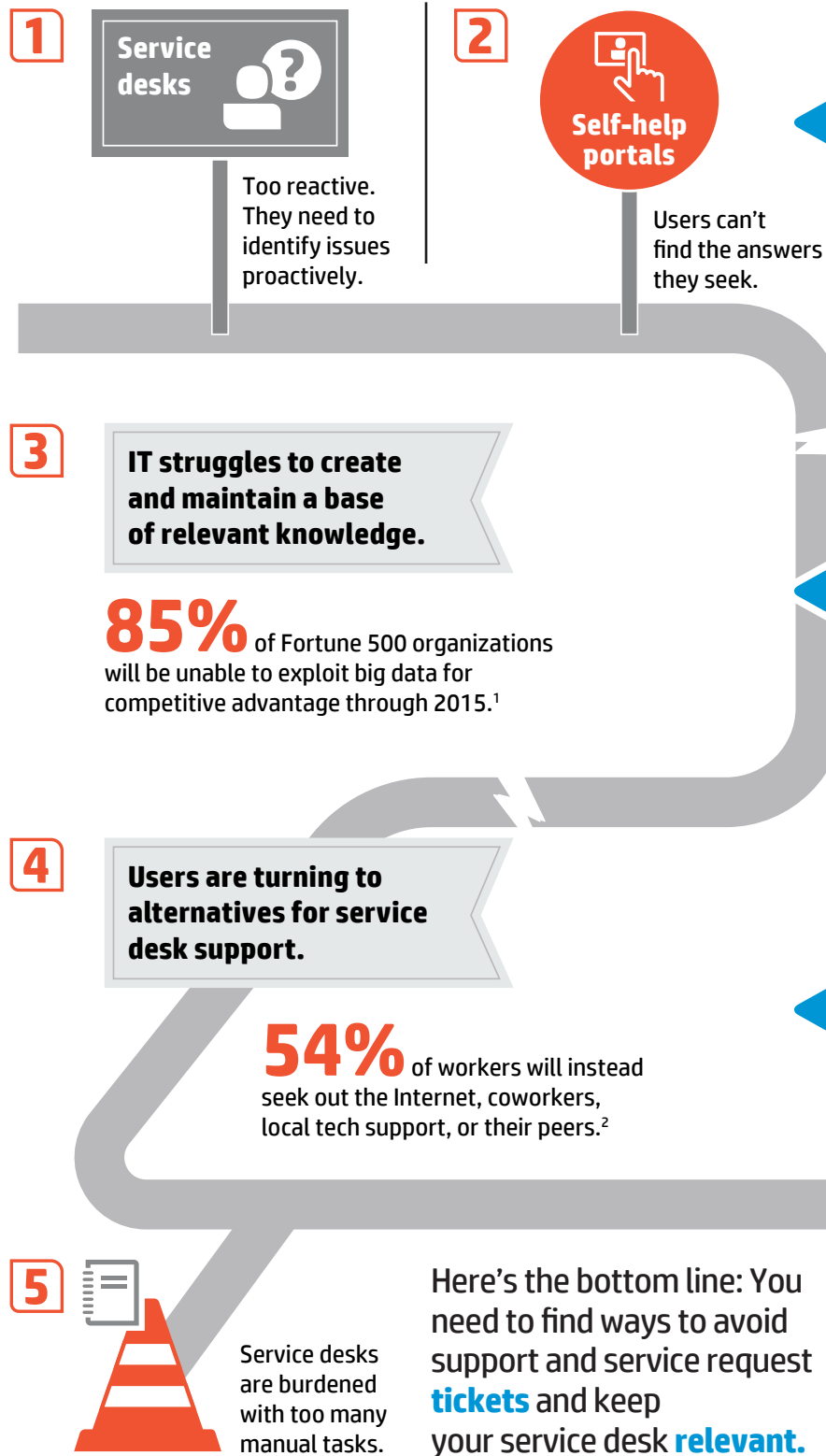




Overcoming five roadblocks in your ticketless IT journey

Do you recognize **these roadblocks?**



HP Service Anywhere removes the roadblocks to accelerate your ticketless IT journey

- Basic self-service**

 - Provide an engaging service portal.
 - Enable context-aware search.
- Social self-service**

 - Capture organizational knowledge.
 - Share and reuse knowledge.
- Knowledge management**

 - Build a knowledge base.
 - Extract knowledge from your environment.
- Hot-topic analysis**

 - Identify patterns and trends.
 - Fix problems proactively.
- Automated actions**

 - Automate common service desk tasks.
 - Automate the handling of tickets.

Get on the ticketless track with **HP Service Anywhere**



HP Service Anywhere is a cloud-based IT service management solution. It delivers **connected intelligence** to help you improve staff efficiency, customer satisfaction, and service quality.



Ease of use



Social IT management



Embedded knowledge

Get a ticket to ride to a more efficient service desk

Check out HP Service Anywhere. **Begin with a 30-day free trial.**
Learn more at hp.com/go/serviceanywhere

1. Gartner Research, "Information 2020: Big Data and Beyond," July 2013.
2. Forrester, "This Isn't Your Grandfather's Service Desk," by Amy DeMartine, November 15, 2013.

© Copyright 2014 Hewlett-Packard Development Company, L.P.
4AA5-3232ENW, June 2014