

iPlanet Web Server, Enterprise Edition 4.1 SP2 Release Notes

Announcement

The following information is for version 4.1.2 of the iPlanet Web Server, Enterprise Edition on an HP 9000 system. The iPlanet Web Server, Enterprise Edition is an Internet standards-based web server that connects employees, customers, and partners to an organization's information and network-based applications and provides powerful information management services for leveraging existing resources.

These release notes contain the following information:

- What's in This Version
- Known Problems and Workarounds
- Compatibility Information and Installation Requirements
- Patches and Fixes in This Version
- Software Availability in Native Languages

What's in This Version

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- The following support has been added in the 4.1 SP2 release:
- JSP 1.1
 - Servlets 2.2
 - JSP custom tag library

In addition, several performance, security, and functional enhancements have been added.

For changes to this release over version 4.0, and more detailed information about the new enhancements for version 4.1 SP2, go to the url: <http://docs.iplanet.com/docs/manuals/enterprise/41/rn41sp2.htm>

Known Problems and Workarounds

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iPlanet Web Server, Enterprise Edition (formerly Netscape Enterprise Server)

Netscape Support

Netscape Communications Corporation provides a web page for technical support of its server products and the Netscape Navigator. The URL is: <http://help.netscape.com>.

Setting the maxdsiz Kernel Parameter

If the server receives close to 900 requests per second or if the server

dies frequently, set the maxdsiz kernel parameter to 100K.

Default Server User Name

When installing the server, do NOT use the default value nobody as the server user name. The user nobody ships with a negative user ID in the HP-UX /etc/passwd file and, if used, will generate an error during installation. Also, to avoid compromising the security of the server, do not use the user ID bin.

HP strongly recommends choosing a dedicated user account for the server with the appropriate permissions specified. Use this name as the value for the Server User name during installation.

Administration Server Login

To access the Netscape Administration Server, HP recommends that you use the User ID root and the system's root password.

Netscape and Microsoft Compatibility

The Netscape Administration Server does not work with the Microsoft Internet Explorer.

User www

Before installing the iPlanet Web Server, Enterprise Edition, be sure that user www exists on your system.

Type `grep www /etc/passwd`. If no output is returned, append the following line to your /etc/passwd file:
www:*:30:1:/:

NOTE

Hewlett-Packard does not support the programs, scripts, or files developed by a customer using CGI, HTML, server-parsed HTML, Java, JavaScript, NSAPI, PERL, or SPAPI.

However, Hewlett-Packard does support the CGI, HTML, server-parsed HTML, Java, JavaScript, PERL, NSAPI, and SPAPI components that are provided as part of the HP Domain Software or Netscape product that are supplied and developed by Hewlett-Packard.

If you suspect that there is a problem with the product while you are running your CGI, HTML, server-parsed HTML, Java, JavaScript, NSAPI, PERL, or SPAPI programs, scripts, or files, isolate the problem in your code. You will need to submit a portion of this code (which includes where the problem occurs) when you contact your Hewlett-Packard support representative.

Netscape Communicator

Root Certificate Authority

If the root CA certificate for your browser expires, go to the

URL <https://www.verisign.com/server/prg/browser/root.html>
for information on how to install a current root CA certificate.

Installing the Latest Version to Administer Your Netscape Server

If you installed your Netscape Server prior to this release, you can download the latest version of the Netscape Communicator for administering your Netscape server from <http://software.hp.com> or you can install it from the current application CD.

Microsoft Internet Explorer

Netscape and Microsoft Compatibility

The Netscape Administration Server does not work with the Microsoft Internet Explorer.

Compatibility Information and Installation Requirements

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Hardware Requirements

HP 9000 Computer System
64 MB minimum memory
150 MB minimum disk space
CD-ROM drive to load the software (not required if you order the software factory integrated)

Operating System Requirements

HP-UX 11.0 or 11.11

Other Requirements

Long filenames

Swap space

Netscape recommends configuring 2 MB of swap space per process for each server.

Server user account

The user the Netscape server runs as. Do not use the nobody or bin user ID. The server user should not be the superuser and it should have restricted access to your system resources. Enter this information during the installation of your Netscape server when prompted for the Server User. The Server User is not the same as the server access user (the server access user is the user name used to access the Netscape Administration Server).

Installation Requirements

- Root login to run Netscape's setup script.
- When swinstalling a Netscape Server, DNS (the Domain Name Server) must be up and running. Otherwise the Administration Server will not be properly configured and will not start.

If you have swinstalled one or more Netscape Servers and DNS was not running, you must edit the
/opt/ns- servername /admin-serv/config/ns-admin.conf
file for each server as follows:

1. To the Addresses line, add an IP address or a list of IP addresses.
 2. To the Hosts line, modify the domain name if it is incorrect.
- The Netscape Enterprise Server requires that the user www exists on your system before installing the software. Refer to the section "iPlanet Web Server, Enterprise Edition" earlier in these release notes for more information.

Other Installation Information

Server Safety

The Netscape Enterprise Server allows any SSL-compatible client to authenticate the server to allow encrypted information between client and server. To enhance your knowledge about Internet security and maintaining the integrity of your environment, Netscape Communications Corporation provides the following document as a reference:

"Securing Internet Information Servers" from the Computer Security Technology Center at Lawrence Livermore National Laboratory
(<ftp://ciac.llnl.gov/pub/ciac/ciacdocs/ciac2308.txt>).

Certificate Services

To operate in encrypted mode, the iPlanet Web Server, Enterprise Edition requires a digitally signed certificate from a Certification Authority (CA). Certification is a fee-based service. To obtain a certificate, submit a Certificate Request to a CA (for example, VeriSign Inc.).

For more information, use Netscape's on-line help under the Encryption section of the Server Manager.

Manuals

The iPlanet Web Server, Enterprise Edition manuals are available at the URL
<http://docs.iplanet.com/docs/manuals/enterprise.html>

Exportable and US/Canada Versions of the Software

The exportable version of the software supports the following

encryption options:

SSL 2.0 Ciphers

40-bit RC2

40-bit RC4

SSL 3.0 Ciphers

40-bit RC2 with MD5 message authentication

40-bit RC4 with MD5 message authentication

The US/Canada version of the software supports the following encryption option:

SSL 2.0 Ciphers

40-bit RC2

128-bit RC2

40-bit RC4

128-bit RC4

56-bit DES

64-bit DES

192-bit DES

168-bit Triple DES

SSL 3.0 Ciphers

40-bit RC2 with MD5 message authentication

40-bit RC4 with MD5 message authentication

128-bit RC4 with MD5 message authentication

56-bit DES with SMA message authentication

168-bit Triple DES with SMA message authentication

Installing the iPlanet Web Server, Enterprise Edition

To install the Netscape Enterprise Server version 4.1 SP2, do the following:

1. As root, run swinstall to install the software.
2. Change to /opt/iws-enterprise412
3. Type: `gunzip - < hp-iws412.tar.gz | tar xf -`
4. As root run Netscape's `./setup`.
 - a. Accept the License Agreement.
 - b. Choose "Typical Installation".
 - c. Select the install location as /opt/iplanet
 - d. Select "All" (Webserver Components).
 - e. Select the default (installation packages).
 - f. Select the default (hostname).
 - g. Select system user as "www" and group as "other".
 - h. Select the default (iWS administration server as "root").
 - i. Select the default (iWS Admin Server User Name as "admin").
 - j. Select a password.
 - k. Select the Admin Server port.
 - l. Select a web-server port (for the first web-server).
 - m. Select the default (if you do not wish to use LDAP).
 - n. Select the WebServer Content Root.
 - o. Specify your own JDK (otherwise you'll have to use the default one provided in the package).
 - p. Select the default for the JDK library path.
 - q. Select the default for the JDK CLASSPATH.
 - r. Start the admin server using the command:
`/opt/iplanet/startconsole`

For additional information, refer to iPlanet's online Server Installation & Migration Guide located at:
<http://docs.iplanet.com/docs/manuals/enterprise.html>

Upgrading Your Software

iPlanet provides information about migration issues for iPlanet Web Server, Enterprise Edition at: <http://docs.iplanet.com/docs/manuals/enterprise.html>

Patches and Fixes in This Version

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Patches

To determine all patches applied to your system, type
`swlist -l file | grep PH`

Install the following patches on your HP-UX system:

| Patch Number | Platform | Automatic Reboot? | Description |
|--------------|--------------------|-------------------|---|
| ----- | ----- | - | ----- |
| PHCO_21187 | Workstation/Server | N | 11.0 cumulative SAM/ObAM patch |
| PHCO_19666 | Workstation/Server | N | 11.0 libpthreads cum. patch |
| PHCO_20765 | Workstation/Server | N | 11.0 libc cumulative patch |
| PHCO_20882 | Workstation/Server | N | 11.0 fsck_vxfs(1M) cum. patch |
| PHKL_18543 | Workstation/Server | Y | 11.0 PM/VM/UFS/async/scsi/io/DMAPI/JFS/perf patch |
| PHKL_20016 | Workstation/Server | Y | 11.0 2nd CPU not recognized |
| PHKL_20079 | Workstation/Server | Y | 11.0 VxFS process hang |
| PHKL_21003 | Workstation/Server | Y | boot,JFS,IO perf,PA8600,3Gb data,NFS,bcache |
| PHNE_20008 | Workstation/Server | Y | 11.0 cumulative STREAMS patch |
| PHNE_21767 | Workstation/Server | Y | 11.0 cum. ARPA Transport patch |
| PHSS_21906 | Workstation/Server | N | 11.0 HP aC++ runtime libraries |

Patches can be obtained from the IT Resource Center web page at the URL <http://us-support.external.hp.com/>.

1. To download patches, go to the Patch Database at the IT Resource Center website at:
<http://us-support.external.hp.com/>
(European users select "European site".)
2. Select the link "Individual Patches".
3. Select the link "Retrieve a Specific Patch" and enter a patch number.
(This process will redirect you to a new patch if a patch has been superceded.)
4. Read the information about the patch to ascertain any dependencies.

Refer to iPlanet's's release notes at the URL:
<http://docs.iplanet.com/docs/manuals/enterprise.html>
for additional patch information.

Software Availability in Native Languages

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There is no information on non-English languages for the Netscape Enterprise
Server.

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