

Important Information - Do Not Discard

HP Service Agreement ID (SAID) and VMware registration

Service Agreement ID (SAID)



IMPORTANT: Keep these instructions for your records.

Thank you for registering your HP Support contract. A Service Agreement ID (SAID) will be generated and mailed to you within 45 days. Keep your SAID in a safe location for future reference.

For technical support, call your local support contact and be ready to provide your SAID.

If you require technical support prior to receiving your SAID:

1. Call your local support contact (http://support.openview.hp.com/contact_list.jsp).
2. Select VMware as the support topic.
3. Ask for VMware product support and state that you have not yet received your SAID.

For a complete list of HP phone contacts, see the Contact HP website (<http://welcome.hp.com/country/us/en/wwcontact.html>).

VMware registration

Download your software and retrieve your license from the VMware registration site (<http://www.vmware.com/code/hp>).

If you are a new VMware customer, you will be required to create a user account.

NOTE: To ensure proper support, the contact information provided during HP registration must match completely with the information provided during VMware registration.

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