

## CUSTOMER ADVISORY

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**EL020419\_CW01 REVISION: 0**

### **Incorrect Processor Speed Reported Under Microsoft Windows 2000 On ProLiant ML530 G2 Servers**

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**RELEASE DATE:** May 2002

#### **DESCRIPTION**

The Msinfo32.exe utility in Microsoft Windows 2000 Server reports incorrect processor speeds on ProLiant ML530 G2 servers. For example, the Msinfo 32.exe utility reports that 2.4 GHz processors are running as fast as 37 GHz.

#### **SCOPE**

All ProLiant ML530 G2 servers.

#### **RESOLUTION**

The ProLiant ML530 G2 processors are running at the correct speed.

For more information, refer to the Microsoft Knowledge Base article Q319360, "Msinfo32.exe Reports an Incorrect Processor Speed." The article is located at the following URL: <http://support.microsoft.com/directory/article.asp?ID=KB;EN-US;Q319360>.

**COMPAQ PLATFORMS AFFECTED:** ProLiant ML530 G2

**OPERATING SYSTEMS AFFECTED:** Microsoft Windows 2000 Server

**SUBSYSTEMS AFFECTED:** Processor

**THIRD PARTY PRODUCTS AFFECTED:** None

**DOWNLOADABLE FILES:** None

**NOTICE:** The information in this document, including products and software versions, is current as of the Release Date. This document is subject to change without notice.

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