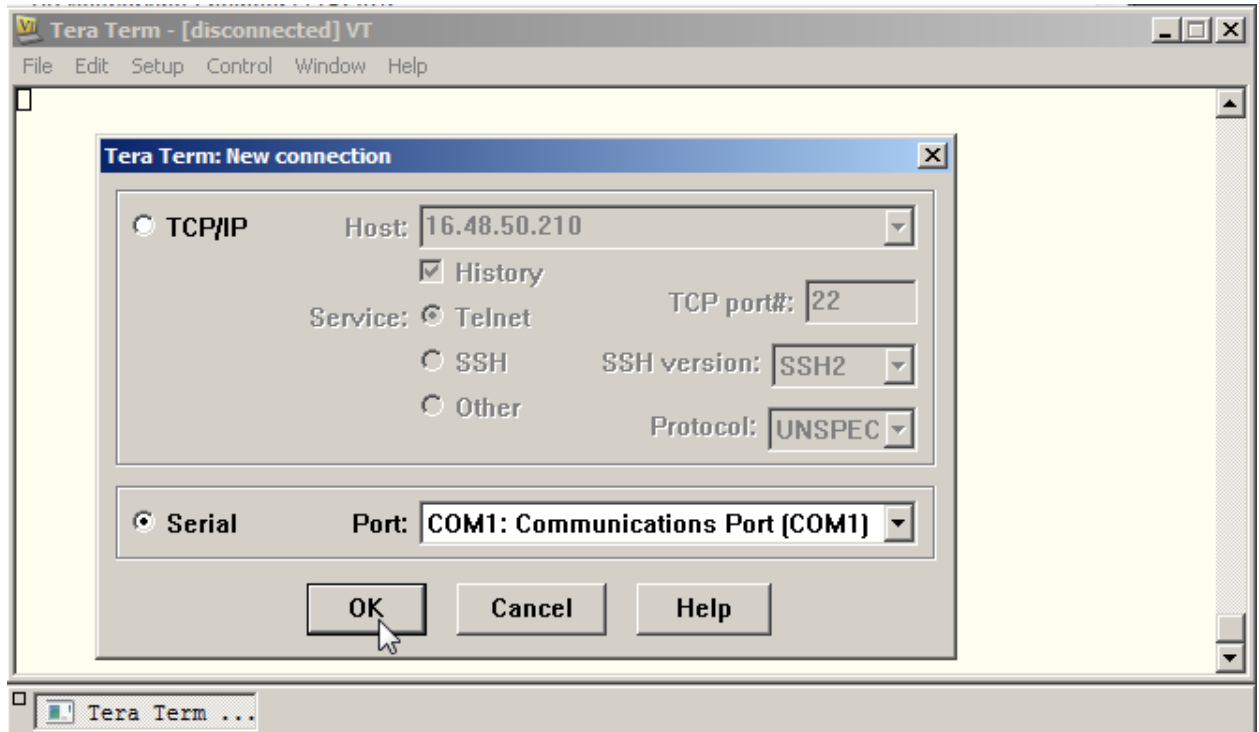


# **HP ProCurve – how to re-flash the switch software through Boot ROM**

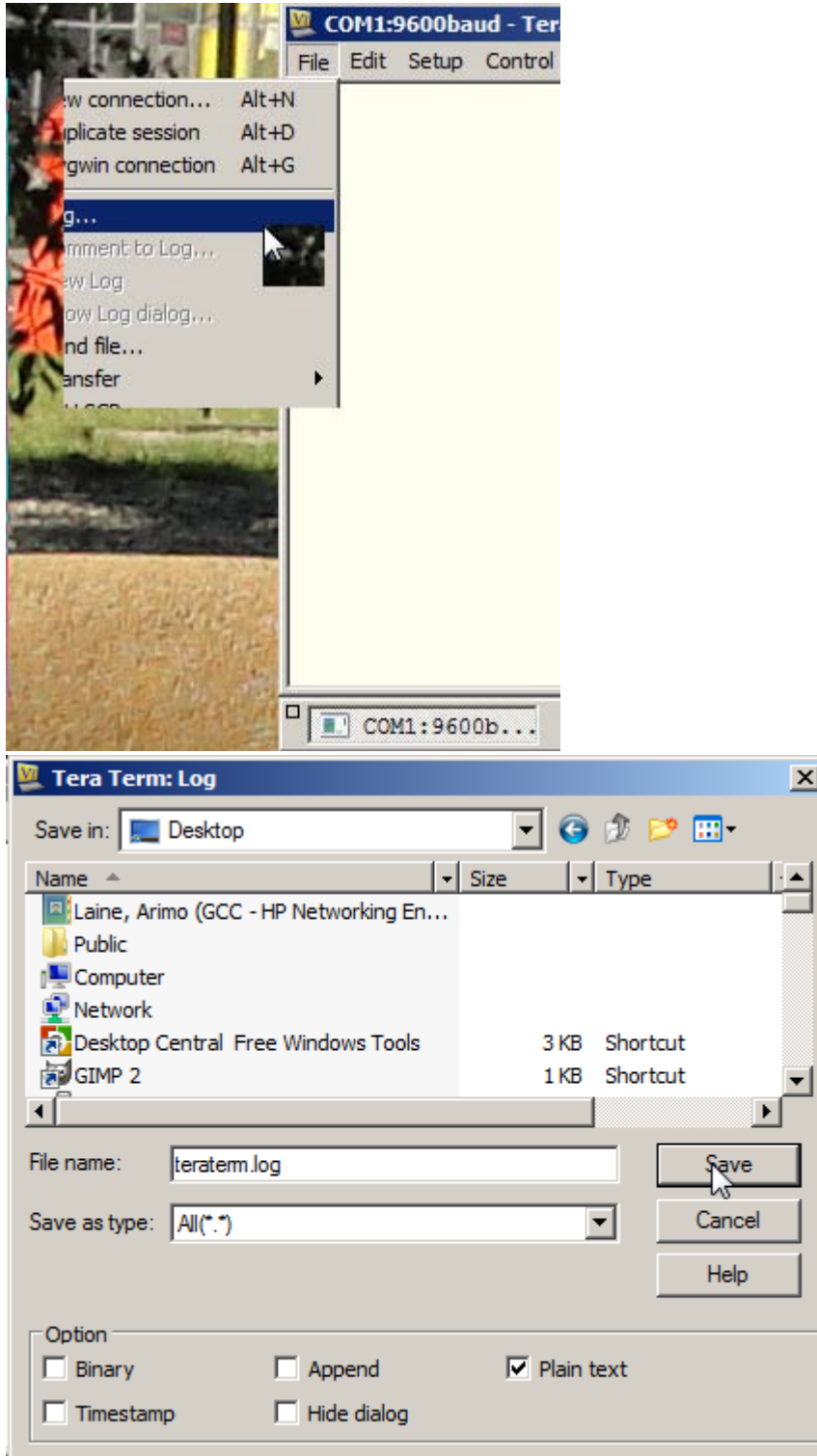
## **CUSTOMER VIEWABLE**

1. If you did not receive the new software or download link from the Technical Support, download the latest version from <http://h10144.www1.hp.com/customer-care/support/software/index.htm>
2. Power up the switch
3. Connect the console cable between the switch and your workstation.
4. Open a console connection to the switch using Tera Term Pro  
<http://en.sourceforge.jp/projects/tssh2/downloads/48772/teraterm-4.67.exe/>

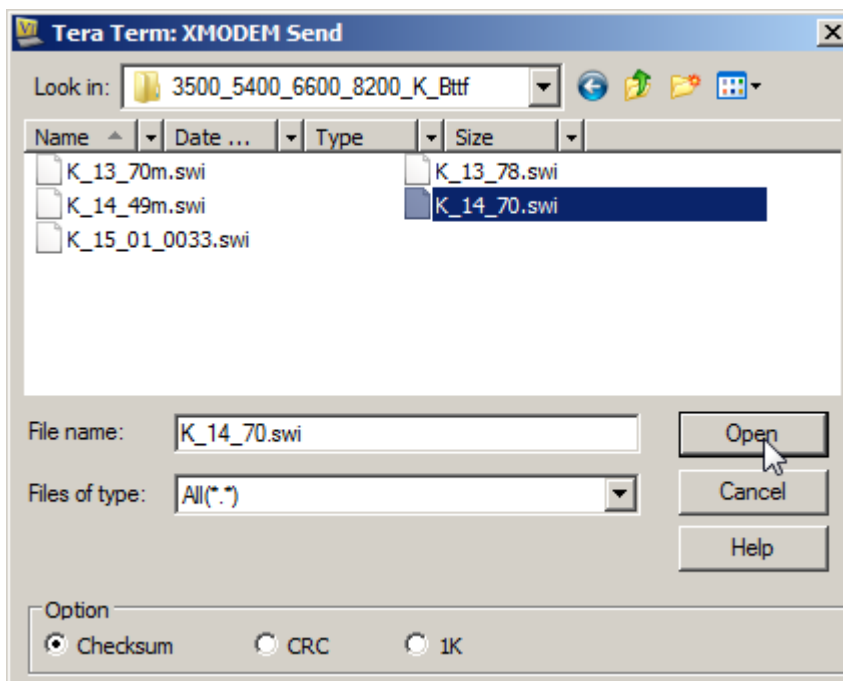


Do not change the connection settings.

5. Open the console session log from File / Open

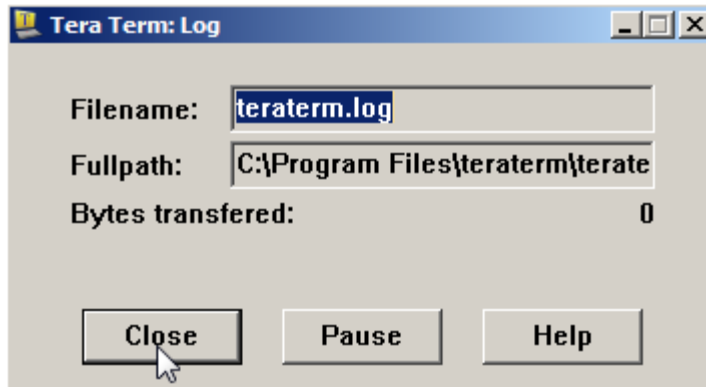


6. Restart the switch to Boot ROM mode:
  - Press Reset and Clear simultaneously
  - Release Reset – Self Test LED starts to blink
  - Wait until Self Test is no longer blinking but is burning steady, and release Clear
7. You will see this command prompt:  
Press 'h' for Help  
  
=>
8. Type 'do' and press Enter. This will prepare the switch to receive a new software via XMODEM protocol
9. On Tera Term Pro start the XMODEM send from File / Transfer / XMODEM / Send
10. Browse to the correct directory, choose the software file and click Open



11. When the SW has been uploaded, restart the switch by pressing Reset button
12. When the switch is running, give on the command line command 'show tech all'

13. When the command output has finished, close the log from the separate log control window



14. Send the log to us for analysis.