

CUSTOMER ADVISORY

ES040716_CW01 REVISION: 0

Integrated Lights-Out (iLO) Web Server Connectivity May Temporarily Be Lost

RELEASE DATE: 09 September 2004

DESCRIPTION

On rare occasions, web server connectivity to Integrated Lights-Out (iLO) may temporarily be lost. Attempts to browse to iLO, or to run XML scripts against it, will fail; however, iLO will respond to a PING command, and Telnet connections or previously connected Remote Console sessions will still be possible. For example, if the login screen has been opened but the user does not login, the login thread is considered to be "blocked" and other users will be unable to login until the thread has been released (i.e, the first user either closes the login screen or completes the login).

SCOPE

Any ProLiant server configured with an Integrated Lights-Out (iLO). A list of ProLiant servers with iLO is maintained at the following URL:

<http://h18013.www1.hp.com/manage/supported-servers.html>

RESOLUTION

If web server connectivity is temporarily lost, ensure that any users browsing to the login screen either complete login or close the login screen to allow access to other users.

The iLO web server is being enhanced to support non-blocking operations. A future release of the iLO firmware will support this enhancement, and this advisory will be updated when additional information is available.

SEARCH TIP: For hints on locating similar documents on HP.COM, refer to the [Search Tips document](#).

To search for additional advisories related to Integrated Lights-Out (iLO), use the following search string:

+ProLiant +Advisory +"Integrated Lights-Out"

HARDWARE PLATFORMS AFFECTED: Integrated Lights-Out, ProLiant BL p-Class, ProLiant DL360 G2, ProLiant DL360 G3, ProLiant DL380 G3, ProLiant DL380 G3 Packaged Cluster, ProLiant DL560, ProLiant DL580 G2, ProLiant DL585, ProLiant DL740, ProLiant ML370 G3

COMPONENTS AFFECTED: Management Boards Server Management

OPERATING SYSTEMS AFFECTED: Microsoft (Windows 2000 Advanced Server, Windows 2000 Server, Windows Server 2003 Enterprise Edition, Windows Server 2003 Standard Edition)

SOFTWARE AFFECTED: Non-software specific

THIRD PARTY PRODUCTS AFFECTED: None

DOWNLOADABLE FILES: None

NOTICE: The information in this document, including products and software versions, is current as of the Release Date. This document is subject to change without notice.

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